Additional questions for Vendors responding to RFP

--Define monitoring. What’s included? What is monthly cost and how often and by how much is it increased? $7 per camera, cloud management fee. DATA IS STORED IN THE CLOUD. AUTOMATIC UPDATES NOT CHARGED. RARELY INCREASED CHARGE.

--How many hours is data stored? Where? Who can access since this will be a passive system? How are data displayed? How long to fill allotted space? What happens to the data once storage capacity is reached? 12TB Harddrive. Approx 30 days. Anyone with a log in can access. Website/app to view. Monitor onsite. Over writes the harddrive and keeps recording. AFTER 30 DAYS CAMERA OVERRIDES FROM BEGINNING. ANYONE CAN LOG IN TO ACCESS CAMERAS AND DIFFERENT CAMERAS AND SINCE DATA STORED IN CLOUD, ACCESS THROUGH CELL PHONES.

--Does the system record after the storage time expires? YES

--What are warranties on equipment? ONE Year. SERVICE PLAN IS ADDITIONAL $50/MONTH OPTIONAL

--If a camera is damaged or disabled, are other camera units affected? No.

--What is the range of the cameras? 131ft IR. CAMERAS ARE INFRA-RED

--How much can the system be enhanced/adapted with additions? At what approximate cost? 6 more cameras, @$400 each. NOTE: THE MORE CAMERAS ADDED THE FEWER DAYS OF STORAGE AVAILABLE.

--Above question references our comments to all vendors that the church is considering expansion plans to begin within the next 3-5 years. We don’t want to reinvent the wheel once expansion plans are underway.

--Will need copies of business licenses, insurance certificates, and bonding. Sure. $1 MILLION COVERAGE

--If UPS is not included in the price, what is additional cost? $150

--Visual appearance of ‘turreted’ cameras: will they blend in with our beautiful property? Picture attached. ALL CAMERAS ARE ATTACHED TO CHURCH BUILDING.

--Effect of mounted cameras and flashing lights on bird- and wild-life. No experience with this

--Should UUSD choose your company, we’d like to discuss ‘bundling’ services, i.e., the fire alarm system and the security camera system. We do it all 😊